

AMANDA PASCOE-Crew 819, Safety No. 264, Emergency duties to muster passengers, title Station Leader at Station 12.

She was asleep in her Cabin, B-1065, she was awakened by a loud bang and a jolt. She looked out the window, didn't see anything, came out into the corridor, there was no electricity, there were announcements made over the PA, two Code Alphas (a medical emergency), then a Code Bravo (fire), and then the emergency signal, 7 short and 1 long blast, and a verbal announcement by the captain. She went directly to her emergency station where she commenced her duties as Station Leader.

There she began to muster her passengers and crew. She has a list of both passengers and crew that should be there. The lists are kept in a central point on international deck, but that is also where her muster station is.

Not everyone was present. Another person comes by and asks for missing crewmembers and an officer came by and asked for missing passengers. This was done in person and not over the radio. She had one couple that went to the wrong station, hers, because they wanted to be with their family. They had been checked off by the other station. Out of 109 at her station 3 did not show up. She never learned whether they were accounted for.

She gets training in crowd crisis management. When she first boarded she got the safety training, then she has crew drills every week. All crewmembers get crowd and crisis management. They were all kept at their muster stations until the passengers were allowed off. The crew was told to remain there. She did not have a watch onboard so she did not have a sense of how long it took.

Crew was told to go to there abandon ship station to take a final count, then they went to the theater for a final count. At the theater they were informed that they did not have shore leave, and asked for their patience and cooperation. Then they were dismissed aboard the vessel.

This is her 3rd contract with the Norway, her contracts are 6-months. She has been a total of 15 months. She has only been on the Norway, she has been on P & O, Holland America, Silver Sea, and Mediterranean Sea Cruises. Her safety training was helpful, she is not shy with people, she works in the theater. She is a dancer.

She first went to sea when she was 18, she is 26 now, but she has had break. Each time she has joined a vessel she has had training. The training is all very much the same. She always gets the muster passengers role as a dancer. They speak English, and they work with people. She cannot think of additional training or different training in one cruise line that she did not get in another.

Every cruise line says safety first. She was fully prepared, her muster. The missing 3 people were passengers not crew. She does not remember when the bridge officer came by to get the names of the missing passengers. She did learn of the chain of command of what happens to the missing names.

She passes the missing names to the zone leader, and there are people in each zone who are given those names, she does not know what happens thereafter. She did not notice any obstructions.